

# Vision Benefit FAQs

## HOW DO I USE MY VISION BENEFIT?

1. Locate an in-network provider of your choice by calling the Customer Care Center or visiting our provider locator at [www.GlobalHealth.com](http://www.GlobalHealth.com).
2. Schedule an appointment. Many of our providers also offer walk-in appointments, in which case, an appointment is not necessary.
3. When you arrive, present your ID card or simply provide your name and date of birth to receive services.
4. Your in-network provider will file claims on your behalf - so you don't have to worry about anything.

## CAN I SCHEDULE AN APPOINTMENT ONLINE?

Yes. You can schedule appointments online. The appointment scheduling tool is accessed through the provider locator. Just go to <https://eyedoclocator.eyemedvisioncare.com/member/en>, select "Advantage Network," enter your ZIP code, find a provider and select "Schedule an Appointment."

## WILL I BE ABLE TO CHOOSE ANY EYEWEAR PRODUCT AVAILABLE AT AN IN-NETWORK PROVIDER LOCATION?

Yes. You can apply your vision benefit toward any available frame or brand of contact lenses that fit your vision needs and lifestyle.

## Questions?

Call **1-844-280-5555 (TTY: 711)**

8:00am-8:00pm, 7 days a week (Oct 1-March 31)

8:00am-8:00pm, Monday-Friday (April 1-Sept 30)

Visit **[www.GlobalHealth.com](http://www.GlobalHealth.com)** to learn more

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