



(John Doe)
(701 NE 10th Street)
(Oklahoma City, OK, 73104)

Dear (John Doe):

Re: Upcoming changes to the GlobalHealth pharmacy network

GlobalHealth is committed to keeping healthcare costs as low as possible. By now you've likely heard that Walgreens will no longer be available as a network pharmacy in 2012. GlobalHealth is working diligently with Express Scripts, Inc. ("ESI") to ensure that you continue to have access to high-quality pharmacy services at the lowest possible cost. As a step toward that goal, GlobalHealth has agreed to include **CVS** retail pharmacies in the GlobalHealth participating retail pharmacy network effective October 1, 2011. This will allow you plenty of time to switch your prescriptions without a lapse in treatment. There are many other participating retail pharmacy network options as well, including **Target, Kmart, Wal-Mart, Sam's, Homeland, Reasor's**, and most **local independent pharmacies near you**.

We also wanted to take this opportunity to make you aware of two other GlobalHealth participating network pharmacy alternatives:

Sovereign Medical Solutions Pharmacy

Sovereign Medical Solutions is a pharmacy service available to all Native American and Alaska Natives with a valid Certificate of Degree of Indian Blood ("CDIB") card. Copay discounts are available; for more information contact Sovereign Medical Solutions toll-free 855-478-8725.

Express Scripts' Home Delivery Pharmacy

You may not realize that your GlobalHealth benefits allow you to fill a three month supply of certain long-term ("maintenance") medications *for a reduced copayment*. That's right, if you utilize ESI Home Delivery Pharmacy you can often save a full month's copay compared to filling a one month supply three times at a participating network retail pharmacy. Maintenance medications are delivered directly to your home. It's easy and convenient – visit www.starhomedelivery.com for more information. Have your GlobalHealth Member ID card available if you've never signed up to use any of ESI's convenient on-line tools.

To switch your prescription to *any* GlobalHealth participating network pharmacy, have your prescription bottle handy and call the new participating network pharmacy of your choice. Tell them you want to switch, provide them with the information they request (such as your prescription number and the drug name, as well as your GlobalHealth coverage information), and the pharmacist will take care of the rest. The new pharmacy's staff will contact the prescribing practitioner's office, if necessary. It's just that simple.

A pharmacy locator is available on GlobalHealth's website at www.globalhealth.com. If you have any questions regarding this or any other part of your GlobalHealth benefits, please feel free to contact GlobalHealth Customer Service at the number located on the back of your GlobalHealth Member ID card.

Sincerely,

Ronald C. White, D.Ph.
Executive Director of Pharmacy
GlobalHealth, Inc.

RCW/mmc

6120 South Yale Ave, Suite 925 | Tulsa, OK 74136 | (918) 878-7300

GHWG1011