



Affirmative Statement about Incentives

As an employee or affiliate involved in making utilization management decisions on behalf of GlobalHealth, Inc., I have read and affirm the following:

1. GlobalHealth's Utilization Management ("UM") decision making is based on appropriateness of care and service and existence of coverage.
2. GlobalHealth does not specifically reward practitioners or other individuals for issuing denials of coverage.
3. GlobalHealth does not provide financial incentives for UM decision makers which would encourage decisions that result in underutilization.
4. GlobalHealth does not use incentives to encourage barriers to care and service.
5. GlobalHealth UM decision makers include UM, Case Management Disease Management and Behavioral Health staff.
6. GlobalHealth does not make decisions regarding hiring, promoting or terminating its practitioners or other individuals based upon the likelihood or perceived likelihood that the individual will support or tend to support the denial of benefits.

I further understand that the above Affirmative Statement is provided to all GlobalHealth practitioners, providers, GlobalHealth UM decision makers, and Members and is not intended to preclude the use of appropriate incentives for fostering efficient, appropriate care.

This Affirmative Statement is distributed in the following methods:

1. Practitioners and Providers: made available through the GlobalHealth website Provider tab and in the Provider Manual posted on the GlobalHealth website.
2. Members: made available through the Member materials which are posted on the GlobalHealth website. Notification of this material availability is provided via new enrollment and the annual card carrier letter.
3. Employees who make UM decisions: The Affirmative Statement is given at time of hire and at annual employee performance evaluation or annually by email. The Affirmative Statement is also available on the GlobalHealth intranet site.

Employee Signature: _____ Date: _____

Reference: NCQA UM 4: Appropriate Professionals Element G: Affirmative Statement about Incentives