



Medicare Advantage Plans
210 Park Ave. | Suite 2800 | Oklahoma City, OK 73102-5621

Advance Directives

Advance Directives are written instructions that may include living wills, appointment of a health care proxy or durable power of attorney for health care that explain your wishes concerning the provision or withholding of health care should you become incapacitated and unable to make your wishes known.

Important Information about Advance Directives:

- 1) You have the right to make decisions concerning your medical care, including the right to accept or refuse medical or surgical treatment and the right to have an Advance Directive for health care.
- 2) GlobalHealth will not refuse care or discriminate against you based on whether or not you have an Advance Directive.
- 3) GlobalHealth has a written policy and procedures and educates its staff on Advance Directives.
- 4) GlobalHealth will document in your current medical record whether or not you have an Advance Directive.
- 5) You have the right to file a complaint if we or your health care provider does not comply with state laws concerning Advance Directives.

For more information, including an example of an Advance Directive form:

Please visit our website at:
www.GlobalHealth.com/medicare

Or call Customer Care at:
(405) 280-5555 (local) or 1-844-280-5555 (toll-free) (TTY: 711)
8:00 AM and 8:00 PM, *7 days per week*, October 1 through March 31
8:00 AM to 8:00 PM, *Monday through Friday*, April 1 through September 30,
(excluding holidays)

GlobalHealth is required to comply with state law concerning Advance Directives.
Reference: Oklahoma Advance Directive Act – 63 O.S. § 3101.1–3102.4.

GlobalHealth is an HMO plan with a Medicare contract. Enrollment in GlobalHealth depends on contract renewal.

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